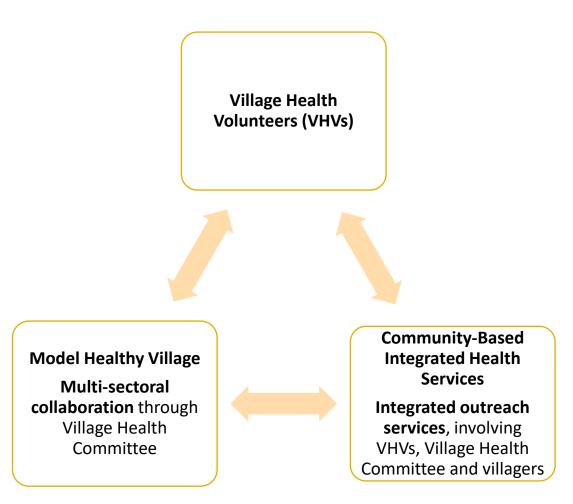
Integrated Village Health Volunteers

Presentation to Lao PDR Country Coordination Mechanism

30th September 2022



Laos MoH has established **integrated primary health care** as pathway to UHC, inclusive of enhanced role for VHVs

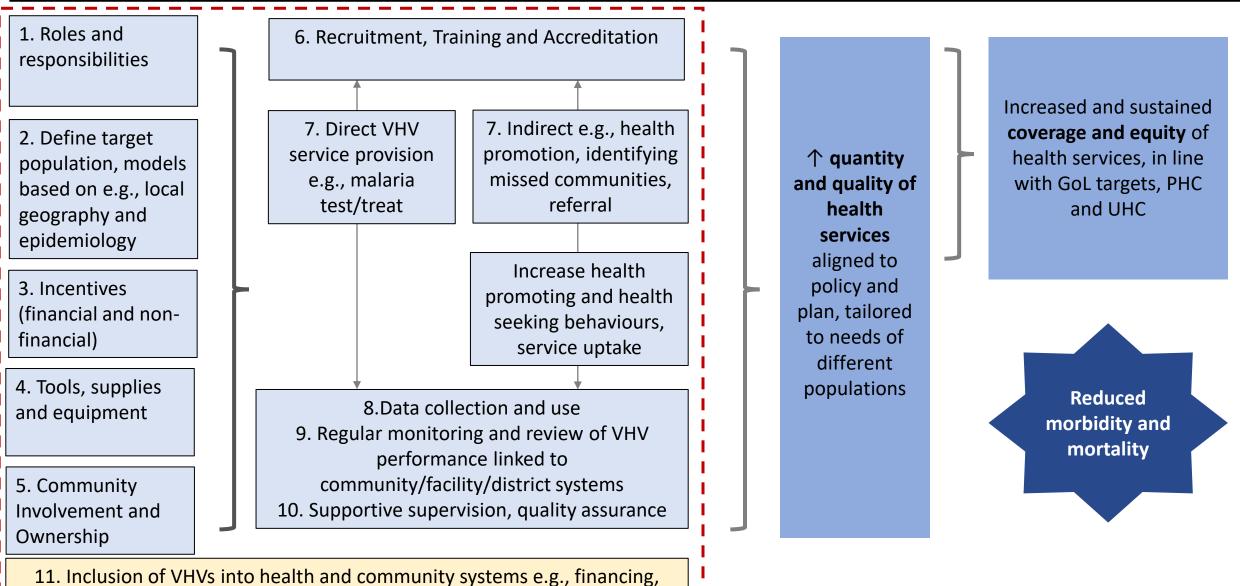
Roles and responsibilities of integrated VHVs (working across multiple program areas) defined at policy level but unclear how to:

- **finance and operationalize** at lower levels and in different local contexts
- **recruit, resource and retain** VHVs, including in context of donor transition

DHHP and DCDC have co-designed with CHAI a scope of work to implement and evaluate the feasibility, scalability and sustainability of an integrated VHV approach at the district level.

Aligned to existing Lao policy frameworks and normative guidance

Designed to complement other measures to ensure VHVs are effective and sustainable (Annex A for full list)



governance (including provincial and district-level planning, budgeting and management) centralized health information and supply chain systems Over 18-month period:

- 1 Select (with DHHP and DCDC) two focal districts based on e.g., malaria endemicity (1 endemic and 1 nonendemic), poverty rates, geographic accessibility, ethnicity and service coverage
- 2 Within each district, work with DHO and relevant authorities to implement approach in **all villages** i.e.
 - (a) Evidence gathering, including community-led identification of needs, priorities and resources
 - (b) Co-design with DHOs local integrated VHV model including:
 - the optimal number and type of VHVs and what specific function(s) they should perform
 - appropriate **incentives** (to be mobilized from existing resources); and
 - system support e.g., supervision, referral pathway
 - (c) Work with village committees, HFs and DHO to **recruit and deploy** integrated VHVs (link to CONNECT initiative)
 - (d) Support DHO to conduct **regular meetings** with HFs, VHVs and village authorities to review health system performance, address bottlenecks and build **joint accountability** for outcomes







- 1 Tailored tools, analysis and processes to support development and testing of locally feasible and effective integrated VHV models
- 2 Case study documenting:
 - **Process**, enabling factors and barriers;
 - VHV, community level and service delivery outcomes;
 - Factors to consider in **scalability** e.g., cost, health system requirements
- **3** Support MoH and partners to **scale and sustain** effective components and approaches for integrated VHVs, considering cost, supply and demand side constraints, equity and quality etc.
 - Aligned to both GoL vision and GF strategic priorities including emphasis on **integrated, people centred care and strengthening community health systems**.







THANK YOU



#	Component	Existing and planned initiatives
1	Roles and responsibilities	<u>Existing</u> : Defined in at national level in Ministerial Agreement on VHVs, PHC Policy, Essential Health Services Package <u>Planned</u> : PHC Law
2	Define target population, tailored models	<u>Planned</u> : Testing district level approach to governance and financing of integrated village health workers in Lao PDR (CHAI)
3	Incentives (financial and non-financial)	<i>Existing:</i> Available via GoL and donors (e.g., GF, WB HANSA, INGOs) but varies across e.g., program type and locality, not standardized
4	Tools, supplies and equipment	<u>Existing</u> : National standardized guidelines and tools for RMNCAH service delivery, including the VHV training curricula, , job aids, supervision, monitoring and reporting tools (UN Joint Programme – WHO/UNICEF/UNFPA) <u>Existing</u> : Supply chain to health facility level for all commodities
5	Community Involvement and Ownership	<u>Existing</u> : CONNECT initiative – community-based identification of needs, resources and priorities (WHO)
6	Recruitment, Training and Accreditation	<u>Existing</u> : 20,000+ VHVs (2 per village) recruited, better representation of women, ethnic minorities, younger age groups (MoH supported by multiple DPs) <u>Planned</u> : Training of VHVs on integrated package (UNICEF)

#	Component	Existing and planned initiatives
7	Direct and indirect service provision	<i>Existing</i> : Various integrated and program specific approaches funded through GoL and donors (multiple DPs)
8	Data collection and use	 <u>Existing</u>: Bokeo VHV Mapping (UNICEF) <u>Planned</u>: Scale up of VHV mapping (UNICEF and WHO) <u>Planned</u>: Community health information system (RMNCAH Strategy Action 6.2.2.2)
9	Regular VHV monitoring and review	<u>Existing</u> : CHSS Action Plan (Province, District, Community with support from multiple DPs) <u>Planned</u> : Testing district level approach to governance and financing of integrated village health workers in Lao PDR (CHAI) (aligned to CHSS)
10	Supportive supervision, QA	<u>Existing</u> : varied supportive supervision models and providers (GoL and NGO) across varied program types and localities (multiple DPs) <u>Existing</u> : HANSA QPS Scorecard in select provinces (WB) <u>Existing</u> : Integrated RMNCAH Quality Assessments – Facility Level (WHO)
11	Inclusion of VHVs into health and community systems	<u>Existing</u> : Support for PHC financing, governance and reform under HSR, HSDP (WHO, multiple DPs) <u>Existing:</u> PHC Policy, CHSS Action Plan, RMNCAH Strategy, HSR, HSDP, Agreement on VHVs etc. <u>Planned</u> : PHC Resource Mapping (CHAI)

<u>Hypothesis</u>: to be sustainable and effective, the governance and financing of (integrated) VHVs must be clarified and embedded within the health system, particularly at district and community level

Existing policies and guidelines e.g., CHSS Action Plan, VHV Policy and Guidelines, EHSP etc.

Data sources e.g., DHIS2, eLMIS, CGR, VMW mapping, equity analysis

Existing VMW and VHV cohorts

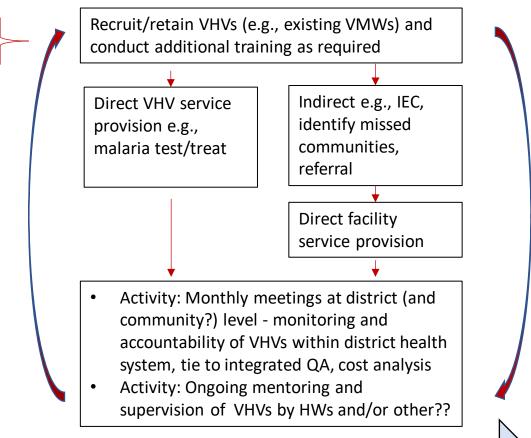
Activity: rapid desk review of existing VHV programs

Activity: Qualitative research into villager and existing VHV needs and expectations for VHVs

Activity: CONNECT Initiative – community-based identification of needs, resources, priorities

Activity: Using existing and bespoke guidelines, tools and approaches; and based on health needs in district and (select) villages, support DHO to:

- Define role of integrated VHV (e.g., IEC/mobilization, direct service provision, either or both depending on program) in relation to formal health sector
- Define core cross-cutting competencies (e.g., data, counselling)
- Define program specific competencies (e.g., MCH, malaria, HIV, TB, other) required for current context
- Management and incentives for VHVs by DHO or other



Ongoing process and outcome, critical success factors documentation and iteration, financial and cost analysis, to inform post-2023 plans and scale up

Assumptions:

- VHVs are non-salaried positions
- Sufficient technical policies, guidelines, training packages etc. but require further operational testing and validation
- Focus on 1 district and X villages within district before and after analysis or comparison group? 1 CHAI PO based at DHO

Risks

- Gaps in rest of health system undermine performance of VHVs choose well performing district to try to illustrate preconditions important for success?
- Other partner and/or central initiatives distort priorities, time and efforts rather than being complementary